

**Consort Technical Underwriters**  
**COVID-19**

Dear Valued Brokers, Clients and Partners

**Urgent directive in respect of the response to COVID-19**

Consort Technical Underwriters has, for the past 20 years, always strived to create a sense of certainty in uncertain times. As the global outbreak of COVID-19 developments, we have the opportunity to display our values and ensure our clients, brokers and partners can depend on Consort for business continuity and certainty in these times.

In light of recent developments as well as the Presidential address on COVID-19, Consort has developed an action plan to be followed.

Consort has implemented an internal threat level stage protocol procedure plan to protect its staff and community.

Consort will be implementing the following protocols for external engagements:

- Travel (local and international) has been put on hold
- Face to face meetings will now be conducted via a digital platform
- Consort staff have begun the process of working off site but remain fully available either telephonically or via email.
- Strict hygiene and Social Distancing protocols have been implemented for staff across the company
- Awareness and Educational programmes have been implemented to keep Consort staff updated on any developments
- Consort staff will remain available to address any concerns our business partners raise in light of the current situation

Consort remains committed to providing you, our valued customer, with the best service in these unsettling times. We have a strong and well experienced team upon which you can rely.

We will keep you updated as developments unfold.

***The Consort Team***

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